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**Christchurch Earthquake**

The events of the Christchurch earthquake in February have obviously been utterly tragic. While many, many businesses have been ruined beyond repair, we congratulate the people in Christchurch for their efforts in getting back to normal as best they can. Our thoughts continue to be with you all.

**New to L·O·T·S this Month**

**DISPENSARY**

Some pharmacies noticed a slowdown after the March update when dispensing certain types of scripts. This has been fixed in this update. Please let us know if you still have a problem.

**STOP REPEAT**

This is back on the repeat tab. If you want to stop a script from being repeated, go to the last dispensed suffix and tick 'Stop Repeat' on the repeat tab.

**MIMS DRUG INTERACTIONS**

The format of the display has changed.

**PRINTING DISPENSARY HISTORY**

Unfortunately, dispensing history is still printing in landscape instead of portrait. If you need to print the dispensing history in portrait format, please fax us and we will revert one of your dispensary computers.

**IMMP**

The Pharmacovigilance Centre is gradually moving pharmacies onto electronic IMMP (by invitation).

If you still need to send this **manually**:  
From the LOTS Start Menu go to Reports, Drug Reports, Drug Dispensing History:

- Select 'All Doctor & Person Records'
- Select 'Add Drug'
- Choose 'All IMMP Drugs'
- Follow the prompts after putting in the required date criteria.

**Special Food – Pharmac Changes**

From 1 April 2011 there will be a number of changes to the access and funding of special foods. Please refer to the schedule for full details.

A few things to remember:

- The subsidy of ready-mixed oral feeds will be reduced to the level of the subsidy for oral feed powders via the application of reference pricing.
- Existing Special Authorities for ready-mixed oral feeds are interchangeable with powders.
- **Repeats** for standard ready-mixed oral feed (Fortisip, Ensure Plus 237 ml OP, Fortisip Multi-Fibre and Two Cal HN) will remain fully subsidised where the initial dispensing (script) was dispensed before 1 April 2011. You don't need to do anything

when dispensing the repeats for these items if the original script was dispensed before 1 April 2011. The repeat will carry on using the right indication (we've renamed it as "Old"), with no premiums.

- If you are dispensing **new** scripts, please select the right indication.
  - Do not use the "Old" indication for new scripts.
  - Also DO NOT COPY any special foods scripts from scripts where the first dispensing was done before 1 April 2011, otherwise the wrong indication will be used and this will cause a problem with your claims.

**Dietitian Prescriber**

From 1 April 2011, prescriptions written by eligible dietitians\* will be subsidised. This enables dietitians to prescribe subsidised products that are within their scope of practice. Please refer to the Pharmac Schedule for full details.

- \*To check if the dietitian is eligible to prescribe go to <http://www.dietitiansboard.org.nz/register.aspx>. If the dietitian is eligible to prescribe, the scope of practice will say 'Dietitian Prescriber' and status 'Active Current Practising Certificate'.  
\*This web address is on the LOTS Start Menu.
- When entering the dietitian's details in LOTS, please select 'Dietitian' in the Health Prof Code.

Prescriber Number	XXXXXX
Health Prof Code	Dietitian

On the status panel, under 'Spec Regs', it will say "Dietitian may prescribe" if the medicine is eligible for subsidy when prescribed by an eligible dietitian.

In a future update, you will be able to check the Dietitian's eligibility to prescribe using the doctor's search function.

**POS**

There is an option to "Show New Sale Screen as Default". Once ticked, when a sale is finished, the computer will automatically go to the LOTS New Sale screen so you can start doing a new sale. This bypasses the main sale screen (the screen that

Options	Tools	Window	Help	Links
<input checked="" type="checkbox"/>	Identify Staffmembers			
	Check Password for New Sale			
<input checked="" type="checkbox"/>	Show New Sale Screen as Default			
	Receipt Options			
	Cash Drawer			

shows today's sales log). If you want to go back to the main sale screen, press <Esc>

## QVS Orders

From 1 April 2011, QVS will change the way their ordering works. They will be switching to a single central ordering system, ie. all orders for QVS, whether they are QVS or TLC or VIA products are to be sent to one QVS account. When ordering QVS and VIA+TLC products, instead of sending an order for QVS products and a separate order for VIA+TLC products, you can send it to as one order to the QVS account.

The LOTS April update will automatically set up a few things to help make this transition hassle-free for you. Also it is set up in a way that enables reporting on QVS and VIA+TLC as separate suppliers.

- A supplier called "QVS Ordering" will be created.
- All your QVS, TLC, VIA stockcards and their part codes will be linked to this "QVS Ordering" supplier. The original supplier name, eg. QVS, TLC and VIA, will remain on these cards so you can still do reports on the separate range.
- "QVS Ordering" will be set up for internet ordering through QVS and your Pharmacy Guild Store Code entered in as the Header Code, if this is known to LOTS.

### What do I have to do in LOTS?

1. Please go to Supplier Utilities, Modify Suppliers, and select the supplier "QVS Ordering". Check there is a Header Code entered. If there is no Header Code, enter your Pharmacy Guild Store Code. Select OK.

2. When ordering either QVS, TLC or VIA products, create an order using the supplier called "QVS Ordering". You can order all three ranges in the same order.

3. Supplier Update Utility – there are still separate price files for QVS and VIA+TLC products. LOTS has automatically adjusted the settings for these so that the 'Price File Supplier' is set to either QVS or VIA+TLC (or however you have named it) and the 'Ordering File' is set to "QVS Ordering". Please double check that your supplier updates for the different files are set up as below.

### Supplier Files Updated this Month

Supplier Name	Done
Access Buying Group	
Almay	
API Consumer Brands	
Aquarius Design	
Arrow Pharmaceuticals Ltd	
Beiersdorf NZ	
Bulletin	
CDC	
Coral Colours	
Creative Energy	
Crossmark	
Douglas	
Ebos	
Elizabeth Arden	
Estee Lauder	
Gainsborough	
Garnier	
Gary Harris Ltd	
GO Healthy NZ	
Heat	

Supplier Name	Done
Integria Healthcare	
J & J Pacific	
Jackel (NZ) Ltd	
Jewellery Fashions Ltd	
Loreal	
Manicare	
Maybelline	
Melric International Ltd	
Mita	
Mylan NZ Ltd	
Natural Meds	
Obex	
Optica Limited	
Pacific Health	
PBL	
PBL Central	
PDC – LIFE	
Pharmabroker	
Phillco	
ProPharma	

Supplier Name	Done
PWL BOP	
PWL Central	
PWL Wellington	
Regional Health	
Revlon	
Revlon Fragrance	
Russells	
Signature Marketing Limited	
Star Products Ltd	
USL Medical Cnsmr Prods	
Vantage	
Vellade Abbott King	
Vision Mktg & Distribution	
Wainhouse Agency	
Wainhouse Collection 2000	
Wainhouse Const Carol	
Weleda	
Where On Earth	